



## Customized Learning Portals

CPKN's flexible infrastructure allows for the creation of distinct portals within its Learning Management System (LMS). While using the same technology as CPKN's primary portal, a custom portal can be configured and managed as a secure online learning environment for individual organizations.

### Functional Benefits

A customized learning portal streamlines the administration of in-service training events, without the cost and challenge of managing an internal LMS. Portal features include:

#### ***Learner Tracking and Reporting***

Organizations can easily track learners' progress and statuses. Through an easy reporting feature, organizations can quickly and confidently monitor all learners in a specific training event or a particular learner's complete online training history.

#### ***Group Management***

An organization can create and manage sub-groups such as agencies/departments or specific training initiatives within a customized portal. Portal settings allow an organization to control a group's access to content and track the status of group training initiatives.

#### ***Branding***

Customized learning portals are branded with an organization's logo and colors. This creates a familiar environment for learners that reinforces the training experience. A simple web link can also be used to directly link the portal from an organization's intranet, thus bypassing third party routing.

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A customized learning portal is a simple, cost-effective solution to creating a distinct online learning environment.

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#### ***Portal Managers***

While CPKN can manage portal functions on behalf of an organization, an in-house administrator can also be assigned to register learners and track the progress of various training events. This enables immediate response and real-time reporting capabilities to ensure an organization's needs are immediately addressed.

#### ***Enhanced Management of Training Courses***

A customized learning portal can also be used to host CPKN courseware, internally-developed courses or licensed Third Party courses. Management, tracking, and reporting features within the portal enables enhanced monitoring of all online training efforts.

#### ***Learner Feedback Survey***

A customized learning portal features a survey, designed to meet the specific needs of an organization, to gather learner feedback on a training experience.

#### ***Customized Messaging***

A 'News Portal' feature within the portal allows an organization to post customized messages for its learners. Managed by the portal administrator, this feature can be used to communicate training policy updates, reminders of upcoming courses, or other pertinent information.





Thursday, November 19, 2009 Welcome John Smith | Anytown Police Service | Logoff

# AnyTown Police Service

*To serve and protect*

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**e-Learning**

Registered   Completed   All Available   Transcript   Certificates

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Title	Start Date	End Date	Time Zone	Type	Complete
Basic Investigation Skills	4/28/2009	4/28/2010	GMT - 4	Launch	Complete
Hate Crimes Awareness	1/7/2009	1/7/2010	GMT - 4	Launch	Complete
Infectious Disease and Pandemic Preparedness	5/25/2009	5/25/2010	GMT - 4	Launch	Complete
Suspect Apprehension Pursuits	2/27/2009	2/27/2010	GMT - 4	Launch	Complete
Aboriginal Awareness	11/15/2008	4/1/2011	GMT - 4	Launch	Complete

**Portal News**

[Add New Announcement](#)

All members are advised that mandatory SAP training will commence on January 10<sup>th</sup>. Contact divisional training managers for further information.

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**Feedback**

[Edit](#)

Your feedback is very important. Once you have finished a course, please take a few minutes to complete a brief survey to evaluate your learning experience.

[Take Survey](#)

## Organizational Benefits

### Low Cost of Entry

In comparison to selecting, purchasing, and installing an in-house LMS, CPKN fees for a customized learning portal are nominal. CPKN charges a set-up fee for the initial configuration of the portal and an annual per user fee for system access and support. Per user fees are based on the needs of the particular organization. As part of its not-for-profit structure, CPKN strives to keep these fees as low as possible while maintaining a high quality service.

### Flexible Terms

CPKN understands today's financial challenges. In addition to maintaining low as possible pricing, CPKN provides flexible payment models and terms of agreement. Depending on an organization's needs, CPKN can invoice on the front end of a term, at scheduled intervals, or at the end of a term. While CPKN recommends a minimum 1 year term with an annual renewal option for any custom portal application, shorter or longer intervals are available.

### Transferrable Records

All training records stored on CPKN's LMS are assumed to be the property of the client organization. On request, CPKN is able to export training records to simple data

files which can be integrated into an organization's HR system. If an organization decides to evolve to their own system, these records can also be transferred to a different LMS.

### Rapid Deployment

Because CPKN's infrastructure is already established, a fully functional portal only requires software configuration and customization. A customized learning portal can be created literally within days of signing an agreement.

### Minimal IT Requirements

While CPKN manages all server hardware and software installation, support, and maintenance, it does work with internal IT departments to ensure IT staff are fully informed on portal mechanisms and are able to troubleshoot any issues that may arise.

### Flexible Service Model

CPKN offers a range of optional service options. In addition to portal administration and support, CPKN can assist in loading internal or Third Party courses on to the portal, provide extended learner and technical support, and deliver custom development services. In essence, CPKN is a 'one stop shop' for implementing and delivering online training.